

March 24, 2006

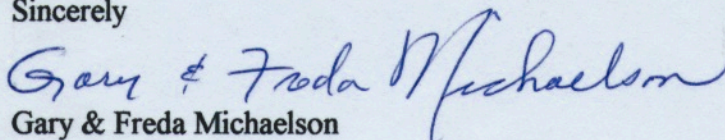
Owner/Manager
Natural Stone Care
2131 W. 7th Street
Tempe, Az. 85281

We found Natural Stone Care listed as a reputable company on Angie's list. If you are not familiar with the list, you might be interested in visiting the web site at: www.angieslist.com. We called your company and your sales representative Mark Lintz came to our home on March 7, 2006. After inspecting our travertine floors he described what could be done to improve the appearance. We disliked our floors from the day the tile was installed and were actually considering having the travertine taken out and replaced with porcelain tile. Mark did a demonstration on a couple of tiles and we were very impressed and excited about the outcome.

We had your team come out on March 8 - 9 and clean, polish and seal the floors. We are extremely pleased with the job done and every time we walk into those rooms and see that beautiful floor we are thankful we found your company and did not tear up the travertine. Our guests cannot believe the difference and we always given your name as having done such a great job.

Ramon was very dedicated to doing the job right and being sure we were happy. We believe your employees deserve a word of praise for a job well done. We also shared our positive experience with Angie's List so hopefully you will receive referrals through them.

Sincerely


Gary & Freda Michaelson